

District Name	Eureka Springs, Arkansas
School Name	Eureka Springs Elementary School
School Principal	Clare Haozous
Coach	Tim Brown
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Table of Contents

Principal's Narrative	Page 3
Coach's Narrative	Page 5
PLC at Work® Continuums	Page 7
Where Do We Go From Here?	Page 41



Principal's Narrative

For several years prior to receiving our PLCs at Work grant, our school leadership team attempted to implement the PLC processes on our own. While we were able to set up some structures, such as common planning time and student interventions, our understanding of the process was limited and staff commitment was minimal. It was not until we began our work with our PLC coaches that we truly gained an understanding of the WHYs behind the processes. Through the establishment of our Guiding Coalition, we were able to develop leaders in each team/department who helped bring their team members on board and helped with follow through/accountability. The establishment of team norms led to teams working together respectfully, and the expectations for the work was monitored so that no member of our team could opt out.

By creating our mission, vision and collective commitments, our school goals became aligned in the same direction. Our work with Question 1: What do we want students to know and be able to do? helped us unpack our standards and identify our essential standards. Once we narrowed down our learning goals into a manageable number, Question 2: How will we know they have learned it? led us into the work of common formative assessments. We seemed to get hung up on this part for a while, as assessments were given but analysis was not timely or consistent. Through working with our assessment and PLC coaches, we worked through a template together that helped minimize the time analyzing and also helped with planning for instructional response.

Once our essentials were identified and CFAs were created, we worked with our interventionists and grade-level teams on creating learning progressions for our essential standards. These progressions helped us with Question 3: How will we respond if they haven't learned it? Our interventionists and grade-level teams work together to target skills for tier 3 intervention. These skills are the prerequisites for grade-level learning. Our teams also work together in response to CFAs and build days into their schedules following CFAs for tier 2 support.

Question 4: How will we respond when they already know it? is an area we are continuing to build. Students have access to learning extensions through center activities and online programs. We look forward to reinstating WIN (What I Need) time now that we may again mix cohorts of students. We also plan to include extension planning to our CFA Analysis templates to plan extension activities for students who have mastered the learning objectives.

The largest transformations in our school have been scheduling (guaranteeing ALL students have access to core instruction), building a positive culture/climate and collaborative teams. We celebrate our successes more often, both as a faculty and with students. Our teams meet a minimum of 80 minutes per week, with most teams using the majority of their daily common planning times to plan, assess and respond to student learning. Our teams also meet triweekly with interventionists to monitor student progress and identify any other students who may be in need of additional support. Our team processes have become such an integral part of the way we work that when a teacher announced her retirement, team members stated to me that the biggest concern was to find someone who would be a good fit for their collaborative team.



We would like to thank all of our wonderful coaches, especially our PLC Coach Tim Brown. Thank you to DESE and Missy Walley in particular for supporting this work and allowing all cohort administrators to meet monthly to share their ongoing work as part of the State Guiding Coalition. We will miss all of the wonderful people who have become a part of our extended team, but we can guarantee that the work will continue and that we have the tools necessary to continue improving our school.

Coach's Narrative: (Last assessment of the three years)

Sustainability: the ability to be maintained at a certain rate or level (Dictionary, Apple Inc. 2018) is one of the most unique descriptors in the PLC vernacular. All of the other descriptors in the continuums can be viewed as an act in progress, whereas "sustainability" asks one to predict the future. No one can argue the values, science embedded in, and benefits of the PLC at Work process. Instead, the process is dependent on those within the school to lead the efforts. It will be their persistence and understanding that ultimately makes the process the "way we do business around here."

The necessary structures are in place at Eureka Springs Elementary School. The school has a Guiding Coalition that is ready to help lead the process. Collaborative teams are in place with process in place to help them improve in their practices as they study their curriculum together. A system of interventions has been developed with time carved out during the school day for all levels of interventions to occur. The principal has a clear



understanding of her role in leading the efforts and providing support. It is my prediction that the school has definitely reached the "sustainability" designation with the understanding that the PLC process is about maintaining the necessary structures and focus, so that the relentless effort to ensure that all students learn at a high level is a driving force by all stakeholders.

It has been a true joy to watch the school progress in this journey while facing unexpected obstacles during their three year coaching period. The reflections by the teachers and building leaders during our debrief with Kim Bailey were such amazing testimonials about the cultural and structural changes that happened within their mindset and collective actions. I look forward to checking in periodically with Clare and celebrating the progress being made within the school and throughout the district. I will feel a certain sense of sadness on our last coaching days. The Scotties will always hold a special place in my heart! I wish them all the best on this amazing journey!



The PLC at Work® Continuum: Communicating Effectively

Learning by Doing (3rd Ed.). Pages 16-17

We understand the purpose and priorities of our school because they have been communicated consistently and effectively.

The school has established a clear purpose and priorities that have been effectively communicated. Systems are in place to ensure action steps aligned with the purpose and priorities are implemented and monitored.	
Pre-Initiating	\square There is no sense of purpose or priorities.
	☐ People throughout the school feel they are swamped by what they regard as a never-ending series of fragmented, disjointed, and short-lived improvement initiatives.
	\square Changes in leadership inevitably result in changes in direction.
Initiating	$\hfill\Box$ Key leaders may have reached agreement on general purpose and priorities, but people throughout the organization remain unclear.
	\Box If asked to explain the priorities of the school or the strategies to achieve those priorities, leaders would have difficulty articulating specifics.
	$\hfill\Box$ Staff members would offer very different answers if pressed to explain the priorities of the school.
Implementing	$\hfill\Box$ There is a general understanding of the purpose and priorities of the school, but many staff members have not embraced them.
	\square Specific steps are being taken to advance the priorities, but some staff members are participating only grudgingly.
	\square They view the initiative as interfering with their real work.



Developing	⊠ Structures and processes have been altered to align with the purpose and priorities.
	Staff members are beginning to see benefits from the initiative and are seeking ways to become more effective in implementing it.
Sustaining	
	☑ All policies, procedures, and structures have been purposefully aligned with the effort to fulfill the purpose and accomplish the priorities.
	⊠ Systems have been created to gauge progress.
	□ The systems are carefully monitored, and the resulting information is used to make adjustments designed to build the collective capacity of the group to be successful.

Sustaining

Evidence/Justification

All staff are dedicated to helping students succeed. They willingly spend additional time to help each other and their students. There is clear evidence that they desire to continuously improve. Teachers and the administration demonstrate that they value the importance of having a growth mindset. Many of the staff attend extended professional learning opportunities. There were systems in place at the beginning of the year to immediately provide additional time and support for students. The staff regularly examines data to determine if changes need to be made within the systems of the school.



The leaders in the school communicate purpose and priorities through modeling, allocation of resources, what they celebrate, and what they are willing to confront.	
Pre-Initiating	☐ There is no sense of purpose or priorities.
	☐ Different people in the school seem to have different pet projects, and there is considerable infighting to acquire the resources to support those different projects.
Initiating	☐ Leaders can articulate the purpose and priorities of the school with a consistent voice, but their behavior is not congruent with their words.
	☐ The structures, resources, and rewards of the school have not been altered to align with the professed priorities.
Implementin g	
	☐ Staff members who openly oppose the initiative may be confronted, but those confronting them are likely to explain they are doing someone else's bidding. For example, a principal may say, "The central office is concerned that you are overtly resisting the process we are attempting to implement."
Developing	□ People throughout the school are changing their behavior to align with the priorities.
	□ They are seeking new strategies for using resources more effectively to support the initiative, and are willing to reallocate time, money, materials, and people in order to move forward.
	⊠ Small improvements are recognized and celebrated.
Sustaining	



☑ Time, money, materials, people, and resources have been strategically allocated to reflect priorities.
 ☑ Processes are in place to recognize and celebrate commitment to the priorities.
 ☑ People throughout the school will confront those who disregard the priorities.

Overall Stage of Implementation

Sustaining

Evidence/Justification

The commitment to the priorities of the school are communicated at a very high level by the administration. The principal does not shy away from the importance of collaboration. Changes are made in staff when it becomes evident that someone is not "onboard" with the direction the school is going in terms of collaboration. This firm commitment was clearly demonstrated when "roadblocks" and resistance came before the school board and the superintendent. The principal believed so strongly in the process that she put her job on the line to defend what the school was striving to become.



The PLC at Work® Continuum: Laying the Foundation

Learning by Doing (3rd Ed.). Pages 47-49

We have a clear sense of our collective purpose, the school we are attempting to create to achieve that purpose, the commitments we must make and honor to become that school, and the specific goals that will help monitor our progress.

Shared Mission It is evident that learning for all is our core purpose.	
Pre-Initiatin	\square The purpose of the school has not been articulated.
g	\square Most staff members view the mission of the school as teaching.
	\Box They operate from the assumption that although all students should have the opportunity to learn, responsibility for learning belongs to the individual student and will be determined by his or her ability and effort.
Initiating	$\hfill\Box$ An attempt has been made to clarify the purpose of the school through the development of a formal mission statement.
	\square Few people were involved in its creation.
	$\hfill \square$ It does little to impact professional practice or the assumptions behind those practices.
Implementin g	$\hfill \square$ A process has been initiated to provide greater focus and clarity regarding the mission of learning for all.
	$\hfill \square$ Steps are being taken to clarify what, specifically, students are to learn and to monitor their learning.
	$\hfill \square$ Some teachers are concerned that these efforts will deprive them of a cademic freedom.



Developing	☐ Teachers are beginning to see evidence of the benefits of clearly established expectations for student learning and systematic processes to monitor student learning.
	☐ They are becoming more analytical in assessing the evidence of student learning and are looking for ways to become more effective in assessing student learning and providing instruction to enhance student learning.
Sustaining	⊠ Staff members are committed to helping all students learn.
	□ They demonstrate that commitment by working collaboratively to clarify what students are to learn in each unit, creating frequent common formative assessments to monitor each student's learning on an ongoing basis, and implementing a systematic plan of intervention when students experience difficulty.
	☑ They are willing to examine all practices and procedures in light of their impact on learning.

Sustaining

Evidence/Justification

The staff collaboratively defined their purpose. They remind themselves regularly that what they are doing every day will greatly impact the future of their students. They have organized for this mission by embedding collaboration, and interventions into the master schedule. They know that if they stay focused on the right work they will continue to steps that bring them closer to achieving their mission.



Shared Vision We have a shared understanding of and commitment to the school we are attempting to create.	
Pre-Initiating	☐ No effort has been made to engage staff in describing the preferred conditions for the school.
Initiating	☐ A formal vision statement has been created for the school, but most staff members are unaware of it.
Implementing	☐ Staff members have participated in a process to clarify the school they are trying to create, and leadership calls attention to the resulting vision statement on a regular basis.
	☐ Many staff members question the relevance of the vision statement, and their behavior is generally unaffected by it.
Developing	☐ Staff members have worked together to describe the school they are trying to create.
	☐ They have endorsed this general description and use it to guide their school improvement efforts and their professional development.
Sustaining	Staff members can and do routinely articulate the major principles of the school's shared vision and use those principles to guide their day-to-day efforts and decisions.
	☑ They honestly assess the current reality in their school and continually seek more effective strategies for reducing the discrepancy between that reality and the school they are working to create.



Sustaining

Evidence/Justification

There is a high degree now of shared leadership, and collective responsibility being demonstrated throughout the school that is vision focused. The growth of the Guiding Coalition in this area has been impressive. Each member has stepped up to help lead their team in the necessary actions that place their team on the right path toward accomplishing the vision of the school. The staff is relentless in their desire to become a school that meets the needs of every student.



Collective Commitments (Shared Values) We have made commitments to each other regarding how we must behave in order to achieve our shared vision.	
Pre-Initiating	☐ Staff members have not yet articulated the attitudes, behaviors, or commitments they are prepared to demonstrate in order to advance the mission of learning for all and the vision of what the school might become.
Initiating	☐ Administrators or a committee of teachers have created statements of belief regarding the school's purpose and its direction.
	\square Staff members have reviewed and reacted to those statements.
	☐ Initial drafts have been amended based on staff feedback.
	☐ There is no attempt to translate the beliefs into the specific commitments or behaviors that staff will model.
Implementing	☐ A statement has been developed that articulates the specific commitments staff have been asked to embrace to help the school fulfill its purpose and move closer to its vision.
	☐ The commitments are stated as behaviors rather than beliefs.
	☐ Many staff object to specifying these commitments and prefer to focus on what other groups must do to improve the school.
Developing	☑ Staff members have been engaged in the process to articulate the collective commitments that will advance the school toward its vision.
	□ They endorse the commitments and seek ways to bring them to life in the school.
Sustaining	☑ The collective commitments are embraced by staff, embedded in the school's culture, and evident to observers of the school. They help define the school and what it stands for.



⊠ Examples of the commitments are shared in stories and celebrations, and people are challenged when they behave in ways that are inconsistent with the collective commitments.

Overall Stage of Implementation

Sustaining

Evidence/Justification

The collective commitments received the full endorsement of the entire staff last year. There is no ambiguity about the expectations of every member of the school. Not only is there a document, there is clarity about why the collective commitments are in place. Members of the staff volunteer to take on additional tasks, organize for collective efforts, articulate the importance of the work they are doing, and drive the efforts within the school. The principal fosters this through Scottie Wows that recognize the high degree of collaboration that is going on at all levels of the organization.



Common School Goals We have articulated our long-term priorities, short-term targets, and timelines for achieving those targets.	
Pre-Initiating	☐ No effort has been made to engage the staff in establishing school improvement goals related to student learning.
Initiating	☐ Goals for the school have been established by the administration or school improvement team as part of the formal district process for school improvement.
	$\hfill \square$ Most staff would be unable to articulate a goal that has been established for their school.
Implementing	$\hfill \square$ Staff members have been made aware of the long-term and short-term goals for the school.
	☐ Tools and strategies have been developed and implemented to monitor the school's progress toward its goals.
	☐ Little has been done to translate the school goal into meaningful targets for either collaborative teams or individual teachers.
Developing	
	oxtimes If teams are successful in achieving their goals, the school will achieve its goal as well.
	☑ Teams are exploring different strategies for achieving their goals.
Sustaining	☑ All staff members pursue measurable goals that are directly linked to the school's goals as part of their routine responsibilities.
	⊠ Teams work interdependently to achieve common goals for which members are mutually accountable.



oximes The celebration of the achievement of goals is part of the school culture and an important element in sustaining the PLC process.

Overall Stage of Implementation

Sustaining

Evidence/Justification

The Guiding Coalition and every team were involved in setting the school-wide goals. They examined data specific to their team and determined an attainable goal that they have a strong desire to meet. Each team has now created SMART Goals around the school-wide goals. Action steps have been articulated and there is a plan in place to periodically revisit progress toward the SMART Goals. Some teachers have even shared their Goals with their students.



The PLC at Work® Continuum: Building a Collaborative Culture Through High-Performing Teams

We are committed to working together to achieve our collective purpose of learning for all students. We cultivate a collaborative culture through the development of high-performing teams.

Learning by Doing (3rd Ed.). Pages 80-81

We are organized into collaborative teams in which members work interdependently to achieve common goals that directly impact student achievement. Structures have been put in place to ensure:

- 1. Collaboration is embedded in our routine work practice.
- 2. We are provided with time to collaborate.
- 3. We are clear on the critical questions that should drive our collaboration.
- 4. Our collaborative work is monitored and supported

Pre-Initiating	☐ Teachers work in isolation with little awareness of the strategies, methods, or materials that colleagues use in teaching the same course or grade level.
	$\hfill\Box$ There is no plan in place to assign staff members into teams or to provide them with time to collaborate.
Initiating	☐ Teachers are encouraged but not required to work together collaboratively.
	☐ Some staff may elect to work with colleagues on topics of mutual interest.
	☐ Staff members are congenial but are not co-laboring in an effort to improve student achievement.
Implementing	☐ Teachers have been assigned to collaborative teams and have been provided time for collaboration during the regular contractual day.
	☐ Teams may be unclear regarding how they should use the collaborative time.



	\square Topics often focus on matters unrelated to teaching and learning.
	☐ Some teachers believe the team meeting is not a productive use of their time.
Developing	☑ Teachers have been assigned to collaborative teams and have been provided time for collaboration on a weekly basis during the regular contractual day. Guidelines, protocols, and processes have been established in an effort to help teams use collaborative time to focus on topics that will have a positive impact on student achievement.
	☑ Team leaders are helping lead the collaborative process, and the work of teams is monitored closely so assistance can be provided when a team struggles.
	☑ Teams are working interdependently to achieve goals specifically related to higher levels of student achievement and are focusing their efforts on discovering better ways to achieve those goals.
Sustaining	☐ The collaborative team process is deeply engrained in the school culture.
	⊠ Staff members view it as the engine that drives school improvement.
	☐ Teams are self-directed and very skillful in advocacy and inquiry.
	☐ They consistently focus on issues that are most significant in improving student achievement and set specific, measurable goals to monitor improvement.
	☑ The collaborative team process serves as a powerful form of job-embedded professional development because members are willing and eager to learn from one another, identify common problems, engage in action research, make evidence of student learning transparent among members of the team, and make judgments about the effectiveness of different practices on the basis of that evidence.



oximes The team process directly impacts teacher practice in the classroom, helping each teacher clarify what to teach, how to assess, and how to improve instruction.

Overall Stage of Implementation

Developing

Evidence/Justification

The staff and teams continue to grow in their collaborative process. Each year has seen a change in team membership. Fortunately, team leadership has been fairly consistent. Last year teams started slow because of the impact of Covid and the stress being felt throughout the system. By the end of the year the teams were back to being focused on the PLC collaborative processes. This year the teams are in high gear and are engaging in the work of collaborative teams with greater consistency. There is greater alignment throughout the school with the use of protocols that help foster their collaborative efforts.



We have identified and honor the commitments we have made to the members of our collaborative teams in order to enhance the effectiveness of our team. These articulated collective commitments or norms have clarified expectations of how our team will operate, and we use them to address problems that may occur on the team. **Pre-Initiating** ☐ No attention has been paid to establishing clearly articulated commitments that clarify the expectations of how the team will function and how each member will contribute to its success. ☐ Norms do emerge from each group based on the habits that come to characterize the group, but they are neither explicit nor the result of a thoughtful process. □ Several of the norms have an adverse effect on the effectiveness of the team. **Initiating** ☐ Teams have been encouraged by school or district leadership to create norms that clarify expectations and commitments. ☐ Recommended norms for teams may have been created and distributed. ☐ Norms are often stated as beliefs rather than commitments to act in certain ways. **Implementing** ☐ Each team has been required to develop written norms that clarify expectations and commitments. ☐ Many teams have viewed this as a task to be accomplished. ☐ They have written the norms and submitted them, but do not use them as part of the collaborative team process. **Developing** ☐ Teams have established the collective commitments that will guide their work, and members have agreed to honor the commitments.



	$\hfill\Box$ The commitments are stated in terms of specific behaviors that members will demonstrate.
	☐ The team begins and ends each meeting with a review of the commitments to remind each other of the agreements they have made about how they will work together.
	☐ They assess the effectiveness of the commitments periodically and make revisions when they feel that will help the team become more effective.
Sustaining	☑ Team members honor the collective commitments they have made to one another regarding how the team will operate and the responsibility of each member to the team.
	☑ The commitments have been instrumental in creating an atmosphere of trust and mutual respect.
	☐ They have helped members work interdependently to achieve common goals because members believe they can rely upon one another.
	☑ The commitments facilitate the team's collective inquiry and help people explore their assumptions and practices.
	☑ Members recognize that their collective commitments have not only helped the team become more effective but have also made the collaborative experience more personally rewarding.
	⊠ Violations of the commitments are addressed.



Sustaining

Evidence/Justification

Each team revisited their norms from the previous year at the beginning of the year. Some teams developed new norms since they have new team members. Team members are aware that members of the team bring different strengths to the collaborative efforts and demonstrate a respect for those differences. Open and honest dialogue occurs between members of a team when necessary. This is handled in a professional, heartfelt manner and for the good of the team.



The PLC at Work® Continuum: Using School Improvement Goals to Drive Team Goals

The members of each of our collaborative teams are working interdependently to achieve one

Learning by Doing (3rd Ed.). Pages 105-106

We assess our effectiveness on the basis of results rather than intentions.

or more SMART goals that align with our school goals. Each team has identified specific action steps members will take to achieve the goal and a process for monitoring progress toward the goal. The identification and pursuit of SMART goals by each collaborative team are critical elements of the school's continuous improvement process. ☐ Goals have not been established at the district or school level. **Pre-Initiating** ☐ Teams are not expected to establish goals. Initiating ☐ Teams establish goals that focus on adult activities and projects rather than student learning. **Implementing** ☐ Teams have been asked to create SMART goals, but many teachers are wary of establishing goals based on improved student learning. ☐ Some attempt to articulate very narrow goals that can be accomplished despite students learning less. ☐ Others present goals that are impossible to monitor. ☐ Still others continue to offer goals based on teacher projects. There is still confusion regarding the nature of and reasons for SMART goals. **Developing** ☐ All teams have established annual SMART goals as an essential element of their collaborative team process.



	☐ Teams have established processes to monitor their progress, and members work together in an effort to identify strategies for becoming more effective at achieving the team's SMART goal.
Sustaining	☑ Each collaborative team of teachers has established both an annual SMART goal and a series of short-term goals to monitor their progress.
	□ They create specific action plans to achieve the goals, clarify the evidence that they will gather to assess their progress, and work together interdependently to achieve the goal.
	☑ This focus on tangible evidence of results guides the work of teams and is critical to the continuous improvement process of the school.

Sustaining

Evidence/Justification

Each team is expected to set SMART goals that are connected to the school-wide goals. Since the school-wide goals were developed by the Guiding Coalition it was not difficult for the teams to see that if they accomplish their SMART Goal then the school-wide goals have a greater chance of being accomplished. There is a plan in place to periodically monitor the progress of team generated SMART Goals.



The PLC at Work® Continuum: Clarifying What Students Must Learn

Learning by Doing (3rd Ed.). Pages 128-129

We acknowledge that the fundamental purpose of our school is to help all students achieve high levels of learning, and therefore, we work collaboratively to clarify what students must learn.

We work with colleagues on our team to build shared knowledge regarding state, provincial, or national standards; district curriculum guides; trends in student achievement; and expectations for the next course or grade level. This collective inquiry has enabled each member of our team to clarify what all students must know and be able to do as a result of every unit of instruction.	
Pre-Initiating	☐ Teachers have been provided with a copy of state, provincial, or national standards and a district curriculum guide.
	$\hfill\Box$ There is no process for them to discuss curriculum with colleagues and no expectation they will do so.
Initiating	\square Teacher representatives have helped to create a district curriculum guide.
	\Box Those involved in the development feel it is a useful resource for teachers.
	\Box Those not involved in the development may or may not use the guide.
Implementing	☐ Teachers are working in collaborative teams to clarify the essential learning for each unit and to establish a common pacing guide.
	☐ Some staff members question the benefit of the work.



	☐ They argue that developing curriculum is the responsibility of the central office or textbook publishers rather than teachers.
	$\hfill \square$ Some are reluctant to give up favorite units that seem to have no bearing on essential standards.
Developing	☑ Teachers have clarified the essential learning for each unit by building shared knowledge regarding state, provincial, or national standards; by studying high-stakes assessments; and by seeking input regarding the prerequisites for success as students enter the next grade level.
	☑ They are beginning to adjust curriculum, pacing, and instruction based on evidence of student learning.
Sustaining	☐ Teachers on every collaborative team are confident they have established a guaranteed and viable curriculum for their students.
	☐ Their clarity regarding the knowledge and skills students must acquire as a result of each unit of instruction, and their commitment to providing students with the instruction and support to achieve the intended outcomes, give every student access to essential learning.

	Overall Stage of Implementation
Developing	
	Evidence/Justification



All teams developed a list of essential learning outcomes during the first year of the project. The teams are now engaged in clarifying the learning targets for each of the ELO's. This is a work in progress, and will prove to be very beneficial as they make instructional and assessment decisions.

The PLC at Work® Continuum: Turning Data into Information

Learning by Doing (3rd Ed.). Pages 151-152

Individual teams and schools seek relevant data and information and use them to promote continuous improvement.

Collaborative teams of teachers regard ongoing analysis of evidence of student learning as a critical element in the teaching and learning process. Teachers are provided with frequent and timely information regarding the achievement of their students. They use that information to:

- Respond to students who are experiencing difficulty
- Enrich and extend the learning of students who are proficient
- Inform and improve the individual and collective practice of members
- Identify team professional development needs
- Measure progress toward team goals

Pre-Initiating The only process for monitoring student learning is the individual classroom teacher and annual state, provincial, or national assessments. Assessment results are used primarily to report on student progress rather than to improve professional practice. Teachers fall into a predictable pattern: they teach, they test, they hope for the best, and then they move on to the next unit.



Initiating	☐ The district has created benchmark assessments that are administered several times throughout the year.
	☐ There is often considerable lag time before teachers receive the results.
	☐ Most teachers pay little attention to the results.
	$\hfill\Box$ They regard the assessment as perhaps beneficial to the district but of little use to them.
	☐ Principals are encouraged to review the results of state assessments with staff, but the fact that the results aren't available until months after the assessment and the lack of specificity mean they are of little use in helping teachers improve their practice.
Implementing	☐ Teams have been asked to create and administer common formative assessments and to analyze the results together.
	☐ Many teachers are reluctant to share individual teacher results and want the analysis to focus on the aggregate performance of the group.
	$\hfill \square$ Some use the results to identify questions that caused students difficulty so they can eliminate the questions.
	☐ Many teams are not yet using the analysis of results to inform or improve professional practice.
Developing	□ The school has created a specific process to bring teachers together multiple times throughout the year to analyze results from team-developed common assessments, district assessments, and state or provincial and national assessments.
	□ Teams use the results to identify areas of concern and to discuss strategies for improving the results.
Sustaining	□ Teachers are hungry for information on student learning.



- ☑ All throughout the year, each member of a collaborative team receives information that illustrates the success of his or her students in achieving an agreed-upon essential standard on team-developed common assessments he or she helped create, in comparison to all the students attempting to achieve that same standard.
- ☑ Teachers use the results to identify the strengths and weaknesses in their individual practice, to learn from one another, to identify areas of curriculum proving problematic for students, to improve their collective capacity to help all students learn, and to identify students in need of intervention or enrichment.
- ☑ They also analyze results from district, state or provincial, and national assessments and use them to validate their team assessments.

Sustaining

Evidence/Justification

Multiple screeners are used in the school to monitor the progress of students and develop strategies to remediate and enrich student learning. The data is shared regularly and with a great sense of importance. Data analysis tools have been introduced to the staff and there is greater consistency in analyzing data to reflect on instructional strategies.



The PLC at Work® Continuum: Monitoring Each Student's Learning

Learning by Doing (3rd Ed.). Pages 153-155

We acknowledge that the fundamental purpose of our school is to help all students achieve high levels of learning, and therefore collaboratively we will monitor each student's learning.

We will work with colleagues on our team to clarify the criteria by which we will judge the quality of student work, and we practice applying those criteria until we can do so consistently.	
Pre-Initiating	$\hfill\Box$ Each teacher establishes his or her own criteria for assessing the quality of student work.
Initiating	$\hfill\Box$ Teachers have been provided with sample rubrics for assessing the quality of student work.
Implementing	☐ Teachers working in collaborative teams are attempting to assess student work according to common criteria.
	☐ They are practicing applying the criteria to examples of student work, but they are not yet consistent.
	\square The discrepancy is causing some tension on the team.
Developing	☐ Teachers working in collaborative teams are clear on the criteria they will use in assessing the quality of student work and can apply the criteria consistently.



Sustaining	□ Collaborative teams of teachers frequently use performance-based assessments to gather evidence of student learning.
	⊠ The team's clarity also helps members teach the criteria to students, who can then assess the quality of their own work and become more actively engaged in their learning.

Sustaining

Evidence/Justification

The teams understand the importance of aligning and calibrating the scoring of student work. They develop and use rubrics and/or checklists that are student friendly. They involve students in the assessment process as well. All teams are frequently monitoring student student learning to regularly reflect on if the students are understanding the learning targets.



We monitor the learning of each student's attainment of all essential outcomes on a timely basis through a series of frequent, team-developed common formative assessments that are aligned with high-stakes assessments students will be required to take.	
Pre-Initiating	☐ Each teacher creates his or her own assessments to monitor student learning.
	☐ Assessments are typically summative rather than formative.
	☐ A teacher can teach an entire career and not know if he or she teaches a particular skill or concept better or worse than the colleague in the next room.
Initiating	$\hfill\Box$ The district has established benchmark assessments that are administered several times throughout the year.
	$\hfill\Box$ Teachers pay little attention to the results and would have a difficult time explaining the purpose of the benchmark assessments.
Implementing	☐ Teachers working in collaborative teams have begun to create common assessments.
	☐ Some attempt to circumvent the collaborative process by proposing the team merely use the quizzes and tests that are available in the textbook as their common assessments.



	☐ Some administrators question the ability of teachers to create good assessments and argue that the district should purchase commercially developed tests.
Developing	☑ Teachers working in collaborative teams have created a series of common assessments and agreed on the specific standard students must achieve to be deemed proficient.
Sustaining	□ Collaborative teams of teachers gather evidence of student learning on a regular basis through frequent common for formative assessments.
	☐ The team analysis of results drives the continuous improvement process of the school. Members determine the effectiveness of instructional strategies based on evidence of student learning rather than teacher preference or precedent.
	☐ The assessments are formative because (1) they are used to identify students who need additional time and support for learning, (2) the students receive the additional time and support for learning, and (3) students are given another opportunity to demonstrate that they have learned.



Developing
Evidence/Justification
Teams have improved greatly in this area. They use frequent formative assessments to monitor student learning. As they become more consistent using a data protocol they will reach a higher level of influencing their practices as well as intervening for students.

The PLC at Work® Continuum: Providing Students with Systematic Interventions and Extensions

Learning by Doing (3rd Ed.). Pages 176-177

We acknowledge that the fundamental purpose of our school is to help all students achieve high levels of learning, and therefore, we provide students with systematic interventions when they struggle and extensions when they are proficient.

or learning if he o	em of interventions that guarantees each student will receive additional time and support r she experiences initial difficulty. Students who are proficient have access to enriched ning opportunities.
Pre-Initiating	$\hfill\Box$ What happens when a student does not learn will depend almost exclusively on the teacher to whom the student is assigned.
	$\hfill\Box$ There is no coordinated school response to students who experience difficulty.



	\square Some teachers allow students to turn in late work; some do not.
	☐ Some teachers allow students to retake a test; some do not.
	☐ The tension that occurs at the conclusion of each unit when some students are proficient and ready to move forward and others are failing to demonstrate proficiency is left to each teacher to resolve.
Initiating	☐ The school has attempted to establish specific policies and procedures regarding homework, grading, parent notification of student progress, and referral of students to child study teams to assess their eligibility for special education services.
	☐ If the school provides any additional support for students, it is either a "pull-out" program that removes students from new direct instruction or an optional after-school program.
	$\hfill\Box$ Policies are established for identifying students who are eligible for more advanced learning.
Implementing	$\hfill\Box$ The school has taken steps to provide students with additional time and support when they experience difficulty.
	\Box The staff is grappling with structural issues such as how to provide time for intervention during the school day in ways that do not remove the student from new direct instruction.
	$\hfill\Box$ The school schedule is regarded as a major impediment to intervention and enrichment, and staff members are unwilling to change it.
	☐ Some are concerned that providing students with additional time and support is not holding them responsible for their own learning.
Developing	⊠ The school has developed a schoolwide plan to provide students who experience difficulty with additional time and support for learning in a way that is timely, directive, and systematic.



	oxtimes It has made structural changes such as modifications in the daily schedule to support this system of interventions.
	oxtimes Staff members have been assigned new roles and responsibilities to assist with the interventions.
	⊠ The faculty is looking for ways to make the system of interventions more effective.
Sustaining	
	☑ The system is very proactive. Coordination with sender schools enables the staff to identify students who will benefit from additional time and support for learning even before they arrive at the school.
	☑ The system is very fluid. Students move into intervention and enrichment easily and remain only as long as they benefit from it.
	☑ The achievement of each student is monitored on a timely basis. Students who experience difficulty are required, rather than invited, to utilize the system of support. The plan is multilayered.
	☑ If the current level of time and support is not sufficient to help a student become proficient, he or she is moved to the next level and receives increased time and support.
	☑ All students are guaranteed access to this system of interventions regardless of the teacher to whom they are assigned.
	☑ The school responds to students and views those who are failing to learn as "undersupported" rather than "at risk."

Sustaining



Evidence/Justification

Human resources have been developed and roles and responsibilities have been reassigned to create a systematic intervention process that guarantees all students have access to grade level essential learning outcomes. Intervention systems are in place and a master schedule developed that ensures students will receive additional time and support that is administered by highly trained staff.

The PLC at Work® Continuum: Selecting and Retaining New Instructional Staff Members

Learning by Doing (3rd Ed.). Page 204

Our school has a thorough process for selecting new instructional staff that includes input from several sources and evidence of the candidate's teaching effectiveness. Once a new staff member is hired, we have an ongoing process of orientation that ensures the teacher has the benefit of a collaborative culture, the wisdom of his or her colleagues, and ongoing monitoring and support.

Our instructional staff selection process includes input from several sources and evidence of the candidate's teaching effectiveness. We have an intentional orientation program that ensures new staff members have the ongoing support of both their	
teammates and	the administration.
	\square Hiring decisions are made by the personnel office.
Pre-Initiating	\square The school site has little or no say regarding who will be assigned to the
	school.



	☐ The orientation for new staff members is limited to the first week of school and focuses on helping new staff members learn about policies and procedures.
	☐ The principal has the major responsibility for hiring decisions.
Initiating	☐ The principal makes those decisions primarily based on his or her
	perceptions of candidates during the interview process.
	✓ New staff members may be assigned a mentor.
	✓ The principal solicits the opinion of others in making hiring decisions.
	✓ The assistant principal, department chairperson, or team leaders are
	included in the interview process.
Implementing	\square They have worked together to create interview questions that present the
implementing	candidates with scenarios to determine if they will be a good fit for the PLC
	process and for their potential team.
	☐ The collaborative team process is considered the primary strategy for
	supporting new staff members as they make their transition into the school.
	✔ Because the collaborative team is primarily responsible for ensuring new
	staff members have a positive experience in the school, team members
	participate in the interview and selection process.
	☐ In addition to scenario-based questions, the process includes a thorough
	review with each finalist of the team's norms, essential outcomes, common
	assessments, and protocols for analyzing data.
Developing	☐ The principal and team also observe finalists teach an essential skill. Once
3	a candidate is hired, every team member accepts responsibility for his or her
	SUCCESS.
	✓ The principal continues to meet with the new staff members on a regular
	basis. ✓ Teacher leaders have created an ongoing professional development
	program based on the needs of new teachers.
	☐ The program is presented each month.
	✓ Selection and orientation of new staff members are recognized as a joint
Sustaining	responsibility of teachers and administrators.
	✓ Members of a teaching team are fully engaged in the selection process,
	and their perceptions and preferences play a major role in hiring.
	☐ Teachers have assumed the leadership role in the monthly orientation
	program.
	✓ Every new staff member recognizes that there are many people to turn to
	and talk to for assistance who are interested in their success.



	ehensive orientation process is so much a part of the school's continues without interruption even when the principal and key
teacher leaders	s are no longer at the school.
	Overall stage of Implementation
Developing	
	Evidence/Justification
Members of team are involved in	the process of interviewing

The PLC at Work® Continuum: Retaining Veteran Staff Members

Learning by Doing (3rd Ed.). Page 206

Our school has a process to identify and seek to remove obstacles to teacher satisfaction and our school's progress on the PLC journey. Expressions of appreciation and admiration are commonplace throughout the school. The leadership team conducts stay interviews with key staff to explore ways to enrich their jobs.

Our school has a low rate of teacher turnover because of an ongoing process to create the conditions that lead to high levels of teacher satisfaction. We recognize that working together to make our school a high-performing PLC is a key factor in creating the satisfaction and sense of accomplishment that lead to high teacher retention rates.	
Pre-Initiating	 □ There is no process for gathering information about the concerns and hopes of veteran staff members outside of the negotiation process. □ Administrators are often surprised to hear the concerns and question how widespread they might be.
Initiating	☐ The personnel office administers teacher satisfaction surveys each year and conducts exit interviews when staff members leave the district to find out why they are leaving.



Implementing	☐ The principal meets with a representative group of teachers on a quarterly basis to identify and address issues that are of concern to the faculty.
	✓ The principal and assistant principal make a point to express appreciation to staff members individually and collectively.
Developing	✓ The principal and assistant principal send personal notes of appreciation to individual members of the staff on a regular basis.
	✓ The school's progress on the PLC journey is noted and celebrated.
Sustaining	✓ The leadership team recognizes that one of its primary responsibilities is to identify and remove obstacles and impediments so that educators can succeed at what they are being asked to do.
	✓ The principal conducts stay interviews with key individual staff members to express appreciation and explore strategies for enriching their jobs.

	Overall stage of Implementation	
Sustaining		

Evidence/Justification



The PLC at Work® Continuum: Responding to Conflict

Learning by Doing (3rd Ed.). Page 227

We have established processes for addressing conflict and use conflict as a tool for learning together in order to improve our school.

Members of the staff recognize that conflict is an essential and inevitable by-product of a		
successful substantive change effort. They have thoughtfully and purposefully created		
processes to help	use conflict as a tool for learning together and improving the school.	
Pre-Initiating	☐ People react to conflict with classic fight-or-flight responses.	
	☐ Most staff members withdraw from interactions in order to avoid contact with	
	those they find disagreeable.	
	☐ Others are perpetually at war in acrimonious, unproductive arguments that	
	never seem to get resolved. Groups tend to regard each other as adversaries.	
	☐ Addressing conflict is viewed as an administrative responsibility.	
In iti ati a	☐ School leaders take steps to resolve conflict as quickly as possible. The primary	
Initiating	objective in addressing disputes is to restore the peace and return to the status	
	quo.	
	✓ Teams have established norms and collective commitments in an effort both to	
	minimize conflict and to clarify how they will address conflict at the team level.	
lucus la una sutito su	\square Nonetheless, many staff members are reluctant to challenge the thinking or	
Implementing	behavior of a colleague.	
	☐ If the situation becomes too disturbing, they will expect the administration to	
	intervene.	
	✓ Staff members have created processes to help identify and address the	
Developing	underlying issues causing conflict.	
Developing	☐ They are willing to practice those processes in an effort to become more skillful	
	in engaging in crucial conversations that seek productive resolution to conflict.	
	✓ Staff members view conflict as a source of creative energy and an opportunity	
	for building shared knowledge.	
	✓ They have created specific strategies for exploring one another's thinking, and	
	they make a conscious effort to understand as well as to be understood.	
Sustaining	✓ They seek ways to test their competing assumptions through action research	
Sustaining	and are open to examining research, data, and information that support or	
	challenge their respective positions.	
	✓ They approach disagreements with high levels of trust and an assumption of	
	good intentions on the part of all members because they know they are united by a	
	common purpose and the collective pursuit of shared goals and priorities.	



	Overall stage of Implementation	
Sustaining		

Evidence/Justification



The PLC at Work® Continuum: Implementing the PLC Process Districtwide

Learning by Doing (3rd Ed.). Page 249

The central office leadership provides the clear parameters and priorities, ongoing support, systems for monitoring progress, and sustained focus essential to implementing the professional learning community process in schools throughout the district.

The district has demonstrated a sustained commitment to improving schools by developing the		
capacity of school personnel to function as a PLC. District leaders have been explicit about		
	es they expect to see in each school, have created processes to support	
principals in imp	plementing those practices, and monitor the progress of implementation.	
Pre-Initiating	✓ There is no focused and sustained districtwide process for improving schools.	
	✓ Improvement efforts tend to be disconnected, episodic, and piecemeal. Projects	
	come and go, but the cultures of schools remain largely unaffected.	
	☐ The district has announced that schools should operate as professional learning	
	communities and may have articulated a rationale in support of PLCs, but the	
	process remains ambiguous, and educators at the school site view it as just one of	
Initiating	many initiatives raining down upon them from the central office.	
	\square Little is done to monitor implementation. Some central office leaders and	
	principals demonstrate indifference to the initiative.	
	\square Central office leaders made a concerted effort to build shared knowledge and to	
	establish a common language regarding the PLC process throughout the district.	
	\square They have called for schools to operate as PLCs and clarified some of the	
	specific structural changes to support teacher collaboration and systems of	
Implementing	interventions that they expect to see in each school. They monitor the	
	implementation of the structural changes and offer assistance to schools that seek it.	
	\square Some schools move forward with effective implementation, while others merely	
	tweak their existing structures. Professional practice is impacted in some schools	
	and not in others.	
	\square Central office leaders have put processes in place to develop the capacity of	
	principals to lead the PLC process in their schools, monitor implementation of the	
	PLC process, and respond to schools that are experiencing difficulty.	
Developing	\square Building-level and central office leaders have begun to function as their own	
Developing	collaborative team and work interdependently to achieve common goals and identify	
	and resolve issues that are interfering with the PLC process.	
	☐ Individual schools are examining ways to become more effective in the PLC	
	process.	



	☐ Administrators at all levels function as coordinated, high-performing teams characterized by a deep understanding of and commitment to the PLC process.	
	☐ They consider that process not as one of several improvement initiatives, but	
	rather as the process by which they will continuously improve student and adult	
	learning.	
Sustaining	☐ They are intensely focused on student learning and make student achievement data transparent among all members.	
	☐ They work together collaboratively to resolve problems, develop a deeper	
	understanding of the PLC process, and learn from one another.	
	☐ They are committed to the collective success of the team and the individual	
	success of each member.	
Overall stage of Implementation		
Pre-Initiating		
Evidence/Justification		



Complete one worksheet for each indicator marked pre-initiating, initiating, or implementing.

Implementing the PLC Process Districtwide- Initiating

Indicator of a PLC at Work:	
What steps or activities must be initiated to create this condition in your school?	 Invite the superintendent and school board members to attend a PLC Institute this Summer Share the good news Communicate the celebrations and great work that is going on (video link to student sharing) (SMORE, Facebook - ask for a separate Facebook page for elementary) Build shared knowledge about the advantages of collaborative work whenever possible
Who will be responsible for initiating or sustaining these steps or activities?	 Tim, Kim, Clare, Mandy, Carrie, will offer the invitation Guiding Coalition members
What is a realistic timeline for each step or phase of the activity?	 Invitation 2/16/2022 Clare will request for separate Facebook page by February 25, 2022 On going
What will you use to assess the effectiveness of your initiative?	

